

14 Day Cooling Off Information and Cancellation Form

You have the right to cancel this contract during the 14 day cancellation period without giving any reason. The cancellation period will expire 14 days after your agreement starts; which is when we connect you to the network.

To exercise the right to cancel, you must inform us of your decision to cancel this contract by making an unequivocal statement to us. **The easiest way to do this is by contacting us via our Live Chat agents on www.clearmobile.ie.** If you prefer you can post the below cancellation form to us at Clear Mobile Team, Mountainview, Central Park, Leopardstown, Dublin 18, D18 XN97, Ireland. To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel to us before the cancellation period has expired.

If you request to begin or you begin using our services during the cancellation period, you shall pay us an amount which is in proportion to what has been provided until you have communicated to us your cancellation of this contract in comparison with the full coverage of the contract.

Effects of cancellation: If you cancel this contract, we will reimburse to you all payments received from you, including the costs of delivery (with the exception of the activation fee and less any charges for services used during this cooling off period) without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to cancel this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

Complete and return this form only if you wish to cancel the contract. Please use Block Capitals.

To	Clear Mobile Team Mountainview, Leopardstown, Dublin 18, D18 XN97
I hereby give notice that I cancel my Clear Mobile contract for mobile service	
Ordered On /Received On (Date)	
Your Name	
Your Mobile Number	
Your Email Address	
Your Billing Address	
Your Signature	
Date	